



# RETURNS AND EXCHANGE REQUEST

We are committed to providing you with a simple return process. Simply fill in this form and return it with your item/s in their original condition, with tags attached to the below address.

Name: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_

Email: \_\_\_\_\_

Order/Invoice Number: \_\_\_\_\_ Order Date: \_\_\_\_\_

Please tick one of the following actions:

**Replacement\***

1- Damaged on Delivery

2-Wrong Item Sent

**Exchange\***

3-Wrong Sized Item

4-Wrong Item Ordered

**Store Credit**

5-Item is not fit for Purpose

6-Received outside time frame

**Refund**

7-Other, Subject to approval

**ITEM(S) BEING RETURNED**

ITEM CODE (SKU)	ITEM NAME	SIZE	QTY

**ITEMS REQUESTED FOR EXCHANGE**

(Please complete the below with the item you wish to exchange for)

ITEM CODE (SKU)	ITEM NAME	SIZE	QTY

\* **Please note:** A replacement or exchange is only possible if we have the item/s in stock. We will do our best to fulfil your re-order as fast as possible. If the item/s are not available we will let you know and issue you with a credit on the store valid for 12 months.

Additional Comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Please post your items, along with this form to:  
Infinite Retail, 28-30 Marshall Court, ALTONA, VIC, 3018  
AUSTRALIA  
Email: [customerservice@infiniteretail.com](mailto:customerservice@infiniteretail.com)

We strongly recommend using a tracked and insured service to post with as goods remain the property of the customer until received into our facility. We will ship out any replacements to you as soon as possible via our preferred shippers, sorry but we are unable to use your courier or reply paid envelopes provided by you.